

HAZARDOUS MATERIALS EMERGENCY RESPONSE

pub# CSU10

The Office of Environmental Health & Safety's (EH&S) Hazardous Materials Emergency Response Program provides 24-hour emergency support to campus and satellite locations.

The on-call HazMat Responder is available seven days a week, 24 hours a day to provide technical assistance to campus units, Facilities Management, the University of California Police Department (UCPD) and the San Francisco Fire Department.

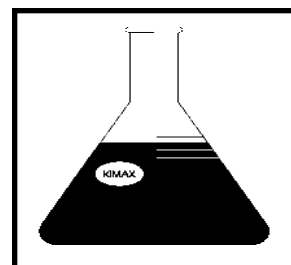
The HazMat Responder will immediately reply by phone to all requests for emergency support. If on-site assistance is required, the HazMat Responder will respond as soon as possible.

All requests for emergency assistance should be made to the UCPD at 476-6911.

- ◆ Attend to injured or contaminated persons and remove them from materials exposure. Avoid unnecessary movement in order to prevent the spread of contamination.
- ◆ Alert persons in the immediate area to evacuate.
- ◆ Call the UCPD at 476-6911 and provide the following information:
 1. Your name.
 2. Call back phone number.
 3. Location of incident.
 4. Identity of spilled material.
 5. Quantity of material spilled.
 6. Any other pertinent information.

The UCPD will then contact the EH&S HazMat Responder.

- ◆ Close doors and restrict access to affected area.
- ◆ Have a person knowledgeable of the incident and the affected area assist emergency personnel.



COMMONLY ASKED QUESTIONS CONCERNING RESPONSE TO A HAZARDOUS MATERIALS EMERGENCY

Q. If I have a spill, should I call for assistance?

- A. You should call for help if . . .
- ◆ You feel it is unsafe to clean up the spill.
 - ◆ You don't know what the spilled material is.
 - ◆ You lack the necessary protection or clean up materials to do the job safely.
 - ◆ The spill is large.
 - ◆ The spilled material is highly toxic.
 - ◆ You feel any physical symptoms of exposure (eye irritation, difficulty breathing, coughing, dizziness, nausea, skin irritation).
 - ◆ The substance involved is regulated (carcinogen, biohazard, radioactive).
 - ◆ You've had no training in handling hazardous chemicals.
 - ◆ Your laboratory has no clean up materials or Personal Protective Equipment.

Q. When can I expect a response to my call for assistance?

- A. The HazMat Responder will make telephone contact within 10 minutes. During normal working hours the HazMat Responder is readily available and can normally respond within about 1/2 hour. During nights and weekends, response is affected by the time required by the HazMat Responder to return to campus, but the Responder will provide a time estimate during the initial telephone response.

Q. What kind of response can I expect?

- A. During the telephone response, the HazMat Responder will evaluate the emergency to determine whether significant health and safety issues exist. Depending on the nature of the emergency, the HazMat Responder will:
- ◆ Provide the caller with information regarding the control or abatement of the incident.
 - ◆ Respond to the site and control or abate the incident.
 - ◆ Call for backup assistance from other EH&S personnel.
 - ◆ Inform the UCPD to call the San Francisco Fire Department for immediate assistance.

Q. What do I do until I receive a reply to my call for assistance?

- ◆ Attend to injured or contaminated persons and remove them from exposure.
- ◆ Alert persons in the immediate area to evacuate.
- ◆ Close doors and restrict access to affected area.

Q. What should I do if I have not received a response to my call for assistance within 10 minutes?

- A. Repeat the call to UCPD. Explain that you have had no response from the HazMat Responder. The HazMat Responder is required to make telephone contact with both the UCPD dispatcher and the caller. Thus the UCPD dispatcher should have additional information or will make the further contacts to provide you with assistance.